

## Summary of Home Care Package prices – 01 July 2024

To improve the transparency of Home Care Package pricing, Enhance Supports and Services have reflected on prices for common care services, care management and package management.

| PRICING TYPES  | Effective from 01.07.2024 |          |  |  |  |  |  |  |
|--|---------------------------|----------|--|--|--|--|--|--|
| Care Management (cost per fortnight)   |                           |          |  |  |  |  |  |  |
| ULLY MANAGED BY PROVIDER (Includes but not limited to)  • Conduct an initial assessment via a face-to-face meeting (subject to department restrictions)  | Level 1                   | \$78.00  |  |  |  |  |  |  |
| Develop care plans to meet your needs and goals.   | Level 2                   | \$130.00 |  |  |  |  |  |  |
| <ul> <li>Review care plans to implement any essential adjustments.</li> <li>Review your home care agreement and apply changes as requested</li> </ul>  | Level 3                   | \$280.00 |  |  |  |  |  |  |
| <ul> <li>Assist in accessing services through your home care package to ensure your care aligns with other services</li> <li>Communicate, and discuss aspects of your services and the allocation, review of a suitable support worker</li> <li>Monitor and discuss your budget</li> <li>Consult with health professionals where necessary</li> <li>Assist in applying for higher care level where your circumstances have changed, Coordinate hospitalisation care</li> <li>A dedicated and professional point of contact</li> <li>Regular home visits and phone conferences to further discuss your needs, goals, concerns, feedback and complaints.</li> <li>Referrals to other care services where needed, Identify and address risks to your home and care</li> </ul> | Level 4                   | \$380.00 |  |  |  |  |  |  |
| PACKAGE MANAGEMENT (Includes but not limited to)  Level 1 \$59.00  |                           |          |  |  |  |  |  |  |
| <ul> <li>preparing monthly statements.</li> <li>managing your Package funds.</li> <li>Registering information through Medicare and initialising adjustments</li> <li>Reconciling subsidies</li> </ul>  | Level 2                   | \$82.00  |  |  |  |  |  |  |
|  | Level 3                   | \$150.00 |  |  |  |  |  |  |
| <ul> <li>Meeting compliance and quality assurance activities required for</li> <li>Home Care Packages.</li> </ul>  | Level 4                   | \$230.00 |  |  |  |  |  |  |
| *Fortnightly fee subject to changes to Government subs   | idy rate increases        |          |  |  |  |  |  |  |



| Estimated hours of services per week day, during usual hours, based on weekdays with a support worker. Penalty rates apply to after hour services, weekends and public holidays. |     |  |         |         |          |        |                   |  |  |
|--|-----|--|---------|---------|----------|--------|-------------------|--|--|
| Estimated Hours (exc. Basic Daily Fee)   |     | Estimated Hours (inc. Basic Daily Fee) |         |         |          |        |                   |  |  |
| Level 1  | 2   | Level 1                                | 3       |         |          |        |                   |  |  |
| Level 2  | 3.5 | Level 2                                | 5       |         |          |        |                   |  |  |
| Level 3  | 8   | Level 3                                | 10      |         |          |        |                   |  |  |
| Level 4  | 13  | Level 4                                | 15      |         |          |        |                   |  |  |
| Common Services (per standard hour)  |     |  | Weekday | Evening | Saturday | Sunday | Public<br>Holiday |  |  |
| Nursing *  |     |  | \$150   | N/a     | N/a      | N/a    | N/a               |  |  |
| Light Gardening *  |     |  | \$75    |         |          |        |                   |  |  |
| Home Care Services include: Meal Preparation, Shopping, Respite, Transport, Social Activities.   |     |  | \$68    | \$75    | \$100    | \$120  | \$175             |  |  |
| Personal Care  |     |  | \$68    | \$75    | \$100    | \$120  | \$175             |  |  |
| Basic Cleaning & Household Tasks   |     |  | \$72    | N/a     | \$75     | N/a    | N/a               |  |  |
| Allied Health (Occupational Therapy, Podiatry, Physio, Exercise Physiologist)  |     |  |         | \$175   |          |        |                   |  |  |
| Social Support group*  |     |  | \$100   |         |          |        |                   |  |  |
| Cancellation fee to be charged if services are not cancelled prior to 5pm the previous day.  |     |  |         |         |          |        |                   |  |  |
| Staff Travel Costs to visit recipient (per km)   |     |  |         |         |          |        |                   |  |  |
| Cost per km for services with care recipient   |     |  |         | \$1.50  |          |        |                   |  |  |
| Exiting Home Care/ Changing Provider   |     |  |         |         |          |        |                   |  |  |
| Median exit amount for services that publish an exit amount greater than \$0   |     |  |         | \$0     |          |        |                   |  |  |

<sup>\*</sup>Nursing minimum 2 hours call out \*Light Gardening subject to size of lawn \*Social Support Group travel per km to be added PG 2



| How much does the government contribute? |          |                                     |            |  |  |  |  |
|--|----------|-------------------------------------|------------|--|--|--|--|
| Daily government subsidy rate            |          | Fortnightly government contribution |            |  |  |  |  |
| Level 1                                  | \$29.01  | Level 1                             | \$406.14   |  |  |  |  |
| Level 2                                  | \$51.02  | Level 2                             | \$714.28   |  |  |  |  |
| Level 3                                  | \$111.04 | Level 3                             | \$1,554.56 |  |  |  |  |
| Level 4                                  | \$168.33 | Level 4                             | \$2,356.62 |  |  |  |  |

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